Welcome to our train station.

We appreciate order and organisation just as much as you do!

We want to make you feel at home here, but we need your help in order to succeed. Therefore we ask you to please behave in a manner that doesn’t endanger, hinder or disturb anyone when you are within the station vicinity. Supervise your children and inform them about safe behaviour on platforms. Crowds, strong wind and the draught caused by passing trains can set objects in motion or knock them over. Provided there is a platform shelter available, please remain inside with pushchairs. Should none be available, please attach the straps to the pushchair and activate the brake. Stay close to your child and always keep an eye on them.

The following is prohibited:
- Smoking, vaping of e-cigarettes and the like (except in designated smoking areas)
- Using two-wheeled vehicles, bicycles, scooters, skateboards, roller blades and the like
- Crossing the tracks (exceptions are managed locally)
- Standing in the hazard zone between the platform edge and the safety line (except when getting on or off trains)
- Marking, painting, spraying, dirtying or sticking things to walls, floors and other surfaces
- Feeding animals, especially birds
- Noisy behaviour and/or loud playing of music or audio recordings
- Parking bicycles or other vehicles outside the designated areas
- Dogs that do not have a leash and a muzzle (assistance dogs are an exception)
- Any act that endangers, annoys or harasses others
- Any actions that could interfere with our employees carrying out their work
- Excessive alcohol consumption and drunk persons remaining in the station
- Offending public decency
- Begging, peddling, loitering and camping
- Damaging, stealing and the improper use of station facilities such as luggage trolleys, luggage lockers etc.
- Mounting posters, notes and the like
- Improper disposal of waste
- Unsupervised parking of pushchairs and/or pieces of luggage

- Obstruction or restriction of escape, rescue and traffic routes

The following is only permitted with prior authorisation from ÖBB-Infrastruktur AG:
- Selling and offering of goods and services
- Performances, events and live music
- Distributing leaflets, brochures and flyers
- Fundraising activities and petitions as well as surveys and member recruitments
- Photographing and filming for commercial purposes

Information according to the General Data Protection Regulation:

For security reasons, all areas of the station are under video surveillance.

Responsible party: ÖBB-Infrastruktur AG, Praterstern 3, 1020 Vienna. For further information concerning the processing of data by ÖBB-Infrastruktur AG, please consult our Privacy Statement at infrastruktur.oebb.at/de/datenschutz

Applicability

These house rules apply to the entire ÖBB premises.

Violations against house rules may lead to expulsion from the station, cleaning charges (at least 40 euros), station bans, compensation claims and/or prosecution. Orders from ÖBB employees or contractors must be followed.

We wish you a pleasant stay and a safe journey!