










Welcome to our train station.

We appreciate order and organisation just as much as you do!

We want to make you feel at home here, but we need your help in order to succeed. We therefore ask you to please behave in a manner that doesn't endanger, hinder or disturb anyone when you are within the station vicinity. Supervise your children and inform them about safe behaviour on platforms. Crowds, strong wind and the draught caused by passing trains can set objects in motion or knock them over. Provided there is a platform shelter available, please remain inside with pushchairs. Should none be available, please attach the straps to the pushchair and activate the brake. Stay close to your child and always keep an eye on them.

The following is prohibited:

- Smoking, vaping of e-cigarettes and the like 
- Using two-wheeled vehicles, bicycles, scooters, skateboards, roller blades and the like 
- Crossing the tracks (exceptions are managed locally) 
- Standing in the hazard zone between the platform edge and the safety line (except when getting on or off trains) 
- Marking, painting, spraying, dirtying or sticking things to walls, floors and other surfaces 
- Feeding animals, especially birds 
- Noisy behaviour and/or loud playing of music or audio recordings 
- Parking bicycles or other vehicles outside the designated areas 
- Dogs that do not have a leash and a muzzle (assistance dogs are an exception) 
- Any act that endangers, annoys or harasses others
- Any actions that could interfere with our employees carrying out their work
- Excessive alcohol consumption and drunk persons remaining in the station
- Offending public decency
- Begging, peddling, loitering and camping
- Damaging, stealing and the improper use of station facilities such as luggage trolleys, luggage lockers etc.
- Mounting posters, notes and the like
- Improper disposal of waste
- Unsupervised parking of pushchairs and/or pieces of luggage
- Obstruction or restriction of escape, rescue and traffic routes

The following is only permitted with prior authorisation from ÖBB-Infrastruktur AG:

- Selling and offering of goods and services
- Performances, events and live music
- Distributing leaflets, brochures and flyers
- Fundraising activities and petitions as well as surveys and member recruitments
- Photographing and filming for commercial purposes

Applicability

These house rules apply to the entire ÖBB premises.

Violations against house rules may lead to expulsion from the station, cleaning charges (at least 40 euros), station bans, compensation claims and/or prosecution. Orders from ÖBB employees or contractors must be followed.

We wish you a pleasant stay and a safe journey!

For security reasons, this station is monitored by video surveillance. Information according to Art. 13 of the GDPR:

Responsible party:

ÖBB-Infrastruktur AG,
Praterstern 3, 1020 Wien,
FN 71396w („ÖBB-Infra“)

Contact details of the Data

Protection Officer:

ÖBB-Infrastruktur AG, Legal Affairs and Investment Management, For the attention of:
Data Protection Officer as well as
datenschutz.infra@oebb.at

Purpose:

Ensuring safe operation of the railway as well as protecting people and property, in particular also preventing intentional damage to the property of ÖBB-Infrastruktur AG and, in doing so, providing our customers/passengers with a feeling of safety as well as having a preventive effect. Video footage will only be evaluated for preservation of evidence in the event of an incident.



Legal bases:

Overriding legitimate interests (Art. 6 Para. 1 lit f GDPR, Art. 12 Para. 2 Cl. 4 and Para. 3 Cl. 2 DPA): safe railway operation, protection of persons and property, prevention.

Storage period:

The video footage will be automatically deleted after 120 hours.

The footage is kept for a longer period of time for the purpose of providing evidence in case of an incident for as long as this is necessary for the pursuit or defence of legal claims, usually this would be up to the legally binding end of a legal or official procedure.

Online-Version:

infrastruktur.oebb.at/de/datenschutz

Categories of recipients:

Competent courts, security authorities and public prosecutor's offices, legal advisors and insurance companies, in each case to the extent necessary, as well as contractors employed for video surveillance.

Rights of the data subject:

According to the statutory provisions, you have the right to access the data concerning you and to have it rectified, deleted, or its processing restricted. Furthermore, you have the right to raise an objection about the data portability or to lodge a complaint with the Austrian data protection authority.

English Version:

infrastruktur.oebb.at/en/privacy