

Welcome to our train station.

We appreciate order and organisation just as much as you do!

We want to make you feel at home here, but we need your help in order to succeed. We therefore ask you to please behave in a manner that doesn't endanger, hinder or disturb anyone when you are within the station vicinity. Supervise your children and inform them about safe behaviour on platforms. Crowds, strong wind and the draught caused by passing trains can set objects in motion or knock them over. Provided there is a platform shelter available, please remain inside with pushchairs. Should none be available, please attach the straps to the pushchair and activate the brake. Stay close to your child and always keep an eye on them.

The following is prohibited:

- Smoking, vaping of e-cigarettes and the like 
- Using two-wheeled vehicles, bicycles, scooters, skateboards, roller blades and the like 
- Crossing the tracks (exceptions are managed locally) 
- Standing in the hazard zone between the platform edge and the safety line (except when getting on or off trains) 
- Marking, painting, spraying, dirtying or sticking things to walls, floors and other surfaces 
- Feeding animals, especially birds 
- Noisy behaviour and/or loud playing of music or audio recordings 
- Parking bicycles or other vehicles outside the designated areas 
- Dogs that do not have a leash and a muzzle (assistance dogs are an exception) 
- Any act that endangers, annoys or harasses others
- Any actions that could interfere with our employees carrying out their work
- Excessive alcohol consumption and drunk persons remaining in the station
- Offending public decency
- Begging, peddling, loitering and camping
- Damaging, stealing and the improper use of station facilities such as luggage trolleys, luggage lockers etc.
- Mounting posters, notes and the like
- Improper disposal of waste
- Unsupervised parking of pushchairs and/or pieces of luggage
- Obstruction or restriction of escape, rescue and traffic routes

The following is only permitted with prior authorisation from ÖBB-Infrastruktur AG:

- Selling and offering of goods and services
- Performances, events and live music
- Distributing leaflets, brochures and flyers
- Fundraising activities and petitions as well as surveys and member recruitments
- Photographing and filming for commercial purposes

Information according to the General Data Protection Regulation:

For security reasons, all areas of the station are under video surveillance. 

Responsible party: ÖBB-Infrastruktur AG, Praterstern 3, 1020 Vienna. For further information concerning the processing of data by ÖBB-Infrastruktur AG, please consult our Privacy Statement at infrastruktur.oebb.at/de/datenschutz

Applicability

These house rules apply to the entire ÖBB premises.

Violations against house rules may lead to expulsion from the station, cleaning charges (at least 40 euros), station bans, compensation claims and/or prosecution. Orders from ÖBB employees or contractors must be followed.

We wish you a pleasant stay and a safe journey!

Excerpt from the federal law of 13th February 1957 concerning railways, railway vehicles and rail transport, BGBl No. 60/1957.

§ 46 EisbG 1957: Within the railway system and rail track vicinity any disruptive behaviour towards railway operation, the operation of railway vehicles or towards railway transport is prohibited. In particular it is prohibited to damage, climb, stain or pollute railway system facilities or railway vehicles, further to place objects or install obstacles on railway tracks, reposition track switches, activate catenary switches as well as to sound alarm or give signals without authorisation.

§ 47 paragraph 1 EisbG 1957: Entering railway construction facilities is only allowed in designated areas or with a specific permit issued by a railway company.

§ 47b paragraph 1 EisbG 1957: When using railway facilities and railway vehicles, railway users must comply to all official orders from the railway supervisory body (§ 30 EisbG 1957) and must act as demanded in the safety and operational regulations of the rail company, hereby respecting and considering others.

§ 30 paragraph 1 EisbG 1957: Railway operators have to appoint railway staff (a railway supervisory body) to monitor the behaviour of persons in any railway facility, railway vehicle and during every public rail transport. Unless other competent bodies are at service, monitoring also includes maintaining the railway station forecourt. For railway stations where access rights of other railway undertakings are exercised, supervising the behaviour of the railway companies' employees is included insofar, as it is required to guarantee overall safety and order during the operation of the respective rail-

way undertaking, the respective rail transport and the entire rail operation process.

§ 30 paragraph 3 EisbG 1957: Railway supervisory bodies may detain persons, contravening the regulations of § 43 paragraph 1, § 46, § 47 paragraph 1, § 47a and § 47b including those issued due to a regulation in accordance with § 47c, when caught in the act, provided all other requirements of § 35 of the Administrative Penal Act 1991 (VStG), BGBl No. 52 are met and insofar, as no other public security person is available to intervene. If the charges for detention have not been dropped previously, the railway supervisory body is to turn in the detained individuals at the next public security body as soon as possible.